Welcome Guide

Go! Production Suite

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The Go! Production suite allows users to access Enterprise sQ media and services remotely over a connected network on a wide range of devices.

It currently provides access from 3 editor clients:

- **Go!**
  Web-based timeline video editor including VO record, with transitions and media upload.
- **Go! Plugin for Adobe Premiere Pro**
  Use Enterprise sQ content in Premiere Pro as a Download MXF or edit live in-place, and upload flat MXF.

User accounts, Roles

Every user in an organisation, if desired, can have a user account in the Go! Production Suite, with each user having a username, password and operational role, all initially supplied by the Administrator.

Each user may be assigned one or more of the following roles by an Administrator:

- **Editor** - Can logon to Go!, and access Enterprise sQ content from the Premiere Plugin and QTube Edit.
- **Media Manager** - can also access User Management to reset user passwords, enable and disable user accounts, view system activity and kick user off if they are using too many resources
- **Administrator** - in addition to Editor & Media Manager roles, can create user accounts.

Passwords

After the initial password is generated, every user can customise their password:

- **Editors:** Logon to Go! and click on the user icon in the top right, select change password

- **All other users:** Logon to Remote User Management and select the Reset Password task in the top left menu

If the user has forgotten their password:

- **All users and roles:** Go to the logon screen and select **Forgot Password?**
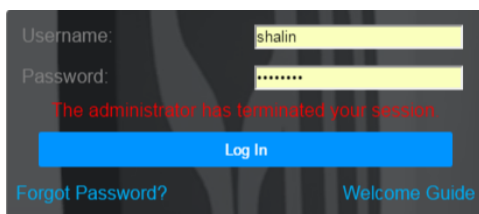

Concurrent Access Licenses - CALs

A number of CALs will have been purchased which apply to the entire system. A CAL enables any user to logon, so in a system with 10 CALs, if any 10 users are logged-on and working, the 11th user cannot logon until another user logs off, or is kicked off to release the CAL.

Logoff messages

Users with the Administrator or Media Manager Role can disable any user's account to prevent them from logging on, and kick any user off to release a CAL for another to use.
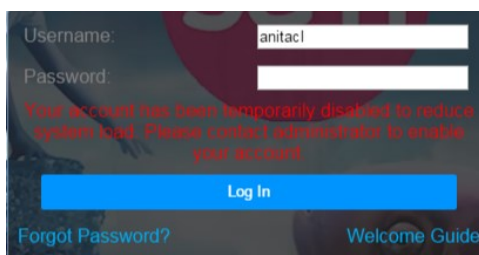
Forced log-off

If a user with the Media Manager or Administrator role is forced off by an Administrator they are redirected to the logon screen and presented with the following message:

"The administrator has terminated your session"

Disabled user account

If the Administrator has disabled a user's account, for example to release system resources or CALs for other users, they will get the following message when they try to log on:

"Your account has been temporarily disabled to reduce system load. Please contact administrator to enable your account"